



# Health & Social Care Moray

## Keith and East Locality Project



Newsletter 2 - September 2019

### Sharing aspirations

Ideas are being gathered on what a new health and care facility in Keith could offer patients.

Health & Social Care Moray and its partners have been busy engaging with the community, staff and people involved in providing services and support.

Comments and suggestions put forward are helping to build a picture of what matters to people in terms of a future service model that can meet the needs of residents in the locality.

The Keith and East Locality Project was formally launched at a public meeting in the Longmore Hall, Keith, on 23 July.

Chief Officer Pam Dudek (formerly Gowans) told the 60 people who came along that the replacement of Keith Health Centre has been a top priority for Moray and NHS Grampian for some time.

Earlier this year the project moved forward into the formal process of developing and agreeing an Initial Agreement document. This is due to go to the Scottish Government with a request for funding in May next year.

We are ambitious to continually improve service provision across the locality, Mrs Dudek told the audience.

“This is one of the most exciting things to happen in Moray for many years. We want to come up with something futuristic enough and exciting enough

that the Scottish Government will want to fund it,” the chief officer added.

“This will be an inclusive process. What we come up with by the end must be something you recognise and which reflects your input.”

The public meeting also heard from Leon Stelmach, chair of the Keith Patient Participation Group, who sits on the Project Board and GP Ben Johnson who is a member of the Working group. Both urged patients, families and staff to continue to make their voices heard throughout the process to ensure the project’s success.

### Next steps

Three workshops will be held to start developing a proposed service model for the Keith & East Locality. These will look at the needs of the community, the services that could meet those needs and the buildings/facilities required to support service provision.

The daytime workshops are open to everyone interested in acting together as equal partners to take shared responsibility for the development of the Initial Agreement document.

We appreciate not everyone can come to any or all of the workshops. Updates will be shared in future newsletters and on the Health & Social Care Moray website. There will be opportunities to provide input and feedback before we consult on future options.



# Health & Social Care Moray

## Workshop dates

The three workshops will be held in the Longmore Hall, Keith, from 1-5pm, on the following dates:

- **Tuesday 24 September**
- **Thursday 10 October**
- **Thursday 7 November**

To book a place at the workshops please contact us.



involvement@moray.gov.uk



01343 567187

## Visitors to Keith Show visitors asked: "What do you want?"

Keith Show provided a great opportunity for the Patient Participation Group from Keith Health Centre to engage with the community.

Visitors to the Lifestyle marquee were invited to learn more about the project and identify what they want for the future.



Over the two days the volunteers - supported by GPs, staff from the health centre and from Health & Social Care Moray - spoke to 188 patients who took part in a survey to prioritise what they wanted to see in a new health centre.

Key issues for patients were around parking, transport links, good access in and around the building, and a reception area offering privacy. Modern consulting rooms, particularly for outpatient clinics, were a priority across all age groups.

Patients highlighted the importance of the provision of short term nursing care, end of life care and facilities for treating minor injuries.

There was strong support for bringing together a range of public sector and Third sector services on the proposed development site which is off Banff Road. These included police, ambulance, mental health, drug and alcohol and cancer services, as well as accommodation for alternative therapies.

You can read the full report on the study on the website (see below).

## Keep up to date with the project

You'll find more information about the project on the Get Involved section of the Health and Social Care Moray website: [www.hscmoray.co.uk](http://www.hscmoray.co.uk)



<http://hscmoray.co.uk/keith-and-east-locality-project.html>



# Health & Social Care Moray

## What matters to you?

Tell us what matters to you about health and care in the Keith and East Locality. We will publish your feedback on our website and share it at the workshops.

### 1. What matters to you about managing your own health and wellbeing?

### 2. What matters to you about services that support your health and care needs?

### 3. What are your top priorities for a new health and care facility in Keith?

**You can hand your completed form back to a member of staff, post it back to us or email us your comments. See the contact details on page 2.**



# Health & Social Care Moray

Are you (please tick all that apply):

A patient registered with the Keith Health Centre	
Someone who works in primary care services	
Someone who works in social care services	
Someone who works in acute care service	
Someone who works or volunteers in the Third Sector (e.g. community group, social enterprise or charity)	
Someone who works in the Independent Care Sector	
Someone with another interest (please give details):	

Age group:

Under 16		25 - 44		65 - 84	
16 - 24		45 - 64		85+	

Further involvement:

If you would like to be kept up to date about future opportunities to get involved in the project please give your details and we will add you to our engagement database.

Name:	
Postal or email address:	

Data protection: We will only use your personal information for the purpose of informing you about future opportunities to get involved in the Keith and East Locality Project and Health & Social Care Moray. Your data will be stored digitally in accordance with the data Protection Act 1998 and GDPR.