

Workshop Evaluation and feedback “Understanding our demand and supply” 24th July 2018

26 individuals attended the Harvest Centre on 24th July as part of the range of workshops planned around the revision of the Strategic Plan

The aims of the workshop were to Gain a better understanding of our demand and supply

- Update the SPRG on the development of the revised plan and timeline
- Inform the SPRG of the headlines from the joint strategic needs analysis
- Inform the SPRG of the headline pressures/gaps within our services
- Inform the SPRG of what we achieved so far
- Explore our existing priorities

It was a successful event in achieving the above aims with most attending finding the workshop very useful or somewhat useful in improving their knowledge and understanding of the direction of travel in relation to the revision of the strategic plan in Moray. (14 people completed evaluation forms)

Comments included:

- Great to hear an honest update from Pam Gowans, more understanding required of the reshaping care model and how the levels are inclusive to all as and when required
- Very interesting presentation
- Great to see people wanting to be involved
- Interesting but perhaps too big and too similar a group
- Sitting in rows wasn't so good for encouraging participation and the acoustics weren't great
- Information content was good
- I prefer more interactive sessions
- Exploring ideas from different organisations was useful in highlighting gaps and also support for the way the plan is developing. Very important part of the process – the community consultation very enlightening – thank you
- I felt there was too much focus on the health aspects of the review. Not a lot of focus on social care, although it may be implied. No real mention of what supports are available for LD Adults. This is a lifelong condition and should be recognised as such. A related enabler should include the new Health and social care standards – adhering to these will allow us to achieve in all aspects of the plan
- An opportunity for a more formal networking session at this meeting would have been helpful for current/level services to share what work they are already doing to compliment the strategy

Moray reshaping Care Model

There was an open floor discussion with the small amount of attendees that were left at the end of the day around the moray reshaping care model. Comments included:

Promoting Community wellbeing

- Carers health
- Box alert for gas issues
- Relationship services
- Fire/safety checks
- Military charities e.g. SAFFA, POPPY
- Penumbra has information/advice around community supports

Staying independent and self-management of long term conditions – proactive care and support

- Drug/alcohol – do addictions include gambling?
- Houses should have two bedrooms
- Requires culture change and conversation about housing and futureproofing
- PDS
- Suitable options for housing
- Self-directed support
- Handy persons
- Energy Advice – fuel poverty
- Community Learning and Development – formal/informal

Integrated recovery, rehabilitation and enablement services – care at point of transition

- Carers respite
- Oaks - complex

Intensive Support

- Disabled adaptations e.g. door entry

Enablers

- **Peer support**
- **Self-directed support**