

## **Background**

The revised Strategic Planning Reference group met for the first time on 31<sup>st</sup> May 2018 at the Elgin Town Hall in the first of a series of workshops which aim to engage, involve and inform the wider public, carers, service users, external services, service managers, GP practices, third sector and independent sector to name a few to be part of a shared approach to the revision of the strategic plan for all adults in Moray.

The workshops are planned around the Strategic Planning Group completing the planning activities during the revision of the plan. The Reference group will be informed at key points of the process of the findings, participate in discussion and debate and be involved in planned activities to inform the revised strategic plan. They are encouraged to share with their wider groups, organisation and feedback any gaps, issues to the group.

## **Attendance**

It was a successful event in engaging with a range of stakeholders across Moray. 44 community groups, organisations and services were represented as follows

Elgin Community Council, Monday Club (Alzheimer’s), Mental Health and Wellness Centre Penumbra Moray wellbeing hub, Moray Disability Forum, Moray older people reference group, Clan Cancer Support, Positive Dementia Group, Alzheimer’s Scotland, Health and Social Care managers included Drug and Alcohol, Community Hospitals, physiotherapy, public health, AHP’s, primary care and pharmacy, Parklands Care Group, Andersons Care Home friends of Stephen Hospital/Rinnes medical practice, TSI Moray, Moray Drug and Alcohol Partnership, Commissioning Officer MHSC, Community Pharmacy Grampian, Forres church resilience projects, Turning point Scotland, Keith HC participation group, moray reach out, GP clinical Lead, elected members, Quarriers carer support service and provider network, NHS staff side, Moray Diabetes UK group, practice managers - Elgin. Buckie, The Chaffinch Institute

The group worked at four tables, supported by paper copies of one page summaries around the content of the day, Each table was provided with the tools, Flip chart paper, post its, pens , coloured pens

The group was encouraged to complete an individual “Rogues” gallery sheet which described their key areas of interest, their three strategic priorities, what they could bring to the group and what would support them to be an effective member of the group. Participants were encouraged to share at their table to build confidence, make introductions and gain an understanding what others could bring to the group. The group brought a wealth of specific interests to the table, personal experience, knowledge, skills, different services, third sector, and community supports across the health and social care system in Moray Further details can be found in a separate document – Rogues Gallery

The aims of the workshop were to:

- Update the SPRG on the development of the revised Strategic Plan and timeline

- Agree the role of the strategic Planning reference group
- Update the SPRG on the scope of the strategy and latest policy and legislation
- Update our principles and values and reaffirm our vision

We were successful in achieving the aims above and the workshop activity reaffirmed the beliefs of the Strategic Planning Group that our vision requires altering or broken down and our principles and values require updating to reflect latest policy and legislation e.g. health and social care standards. Feedback from the group activity is available in a separate document which will inform the revised plan.

### Workshop Evaluation – headlines

87% of those attending completed evaluation forms

71% of those attending rated the following items as **very useful or somewhat useful** in terms of how it has improved their knowledge and understanding of our direction of travel in relation to the revision of the strategic plan in Moray and enabled us to achieve the aims of the workshop above.

35% although finding most items very useful or somewhat useful found some items not very useful or not at all useful as the table below shows

	Not very useful	Not at all useful
Strategic plan and timeline		
Role of the strategic Planning Reference Group	4	
Scope of the strategic plan	3	
Policy and Legislation update	5	
Workshop activity Vision, principles, values	3	1

### Positive Comments about the workshop

- Looking forward to participating in future workshops or for representation of MRO to input
- Looking forward to seeing the outcome of this meeting which changes will be made to document and vision
- Initially felt I would not have much to bring to the table – definitely not my opinion now
- Concerned about long term conditions in all ages being considered locally
- Would be useful to have next workshop programme on the website a week before the meeting
- Brings out the complexity - but with a positive ... strategy. Consultative – not materialistic
- Good workshop – lots of info on the day, champions were willing to facilitate and this is an asset or strength based approach which could be useful to take up for future workshops. Having said that champions also valued opportunity to participate
- Useful workshop – difficult to keep conversation on track! Papers out before hand and questions also sent out would be helpful

- Lot of info to take in if you had no prior knowledge, availability of docs would be useful in future
- Smaller discussion groups may be better, too much background noise
- Please do not ask for dietary requirements if lunch will not be provided, too many wordy papers to read in such a short space of time
- Agenda circulated beforehand please
- Useful for papers to be shared in advance of workshops thanks
- Send papers out electronically, rather than share at table
- Use of flip charts would have aided group discussions acoustics in the room tricky
- Don't let one negative person take over !
- Pleasure to be engaged !
- Need papers in advance, Useful to have these meetings to listen and to have input
- Session too complicated and complex. Needs to be simpler and in smaller groups questions to be set out in advance so prior work can be done
- Need to focus more on moray in the plan that separates it from the rest of Scotland
- Why so many strategies it isolates groups rather than connect them
- Too many people at tables in group not enough time to focus
- Critical review would have been helpful, explicit links to cement plans- not reinventing wheel
- Acknowledge workforce comes from nhs/council/charity/private businesses and volunteers
- More time for discussion, emphasis goals of the workshop

### Learning

Most people commented on the amount of paper that was used and felt that papers prior to the meeting would have been helpful

The complexities of health and social care integration

Venue not ideal – acoustics,

Information too complex for the audience group and the questions to be considered too technical

Professionals and staff require to be engaged