



## Here to Help

Care homes are very much a critical part of the local health and social care system and we want to ensure that there is easy access to the support and advice needed during the COVID-19 situation.

GP Practices, Community Nursing Teams, Social Care and the Commissioning Team from Health and Social Care Moray (HSCM) have a long history of providing support and advice to care homes and we are committed to ensuring this continues at this time.

We wish to offer our help to you around the many challenging issues you may be facing at this time. This includes helping with guidance on resident isolation, support around implementing infection control procedures and advice, and guidance when you have a confirmed case.

Through the commissioning processes we are collating information about any workforce challenges you may have and PPE stocks so that we can support you when required.

However, we also want to ensure that you have direct access to us.

To access the Lead Nurses, Clinical Leads or Commissioning Team for HSCM in hours please email [grampian.moraycontrolcentre@nhs.net](mailto:grampian.moraycontrolcentre@nhs.net).

To access Grampian Health Protection Team to report suspected cases or to discuss issues related to suspected or confirmed cases call 01224 558520 in hours or 0345 456 6000 out of hours.

We have also included links to some information that you may find useful.

- [Health Protection Scotland – Information and Guidance for Social or Community Care & Residential Settings](#)
- [British Geriatrics Society – Managing the COVID-19 pandemic in care home for older people](#)
- [Scottish Government - Clinical Guidance for Nursing Home and Residential Care Residents](#)

Please contact us at the earliest opportunity if you have any concerns.