

Designing future health and social care services and facilities for the Keith & East Locality
 Engagement at Kirk of Keith Christmas fayre, Longmore Hall, 26.10.19

	Must have	Should have	Nice to have
Parking, transport	Plenty/good parking facilities (x10) Transport, transport links – must be on a bus route, links to allow access for all; bus routes and connections	Car park spaces should be a good size and disabled parking; plenty parking Bus links if possible; good transport links	
Access to GP	Better access to GPs – 4/5 week wait at present unless emergency; ease of getting an appointment; being able to get an appointment and to see a doctor rather than a nurse; shorter waiting for doctor appointments; help to see the same doctor; easy access for all including appointments at times to suit workers More doctors; enough staff;	More GPs	Longer opening hours with evening surgeries More staff
Services	Specified triage room; minor surgery (x2) Outpatient clinics (x2) More services/clinics/visiting consultants to avoid travelling to other hospitals (x4)	More services locally so you don't have to go to Aberdeen; visiting specialists Pharmacy Mental health support and services like there used to be at the Bungalow Physiotherapy rooms and staff; physio available when required without months of waiting	A&E
Accommodation	Reception that offers privacy x4 Open, light spacious design; bright and airy	Access for less able, prams and wheelchairs; room for wheelchairs	Water machine in reception area Light and airy waiting area and

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	Artwork on the walls Adequate, modern consulting rooms; more waiting rooms Disabled entry; way for everyone to get in; up to date facilities Modern GP facilities; room for doctors and nurses as if you have a good health centre it's a good advert for the town Modern building	Good toilet facilities; disabled toilets bigger seating area; separate waiting area for children; room to grow; good office space; room to expand/change; separate waiting area to control infection	quiet area; an environment which doesn't stress you Separate waiting areas for injuries and infections
24-hour care	End of life care; community hospital beds providing end of life care; places for people at end of life close to home and family Replacement for Turner Hospital; hospital beds; hospital beds for end of life care and aftercare post operation or accident	Short term nursing care including midwifery/paeds End of life care and support Bed for everyone; beds for ill people	
Community use facilities		Gymnasium Café or lounge area with access to tea and coffee for those at special clinics or blood donor sessions Support groups Complementary therapies; alternative therapies	Sensory garden Social areas Café (x4) Therapies rooms Rooms for community use; drop-in centre for information and advice; community space; rooms for different groups to come in and use; meeting rooms for support groups for mental health, dementia, long-term conditions like

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			stroke, diabetes etc.; community facilities available
Equipment	Proper, workable equipment; modern equipment; pregnancy care – scanner in Keith; MRI scanner	X-ray (x3); MRI	
Children	School Nursing Team Paediatrics centre	Crèche facilities	Things for kids to do; toys for kids; play park – indoor/outdoor
Integrated services	Joined-up services like social work	Shared accommodation with social care – locality working; other agencies under same roof; health and care together with more joined-up services; alternative therapies under the same roof; Other agents – physio, district nurse, health visitor, social work etc.	