

Operation Home 1st Community Newsletter



Welcome to Operation Home 1st - working together to stay well at home

Operation Home 1st is the next phase in the response to COVID-19 across Grampian. All three Health & Social Care Partnership's working in partnership with the Acute services at Aberdeen Royal Infirmary, individuals and families, will begin to provide more services in, or close to people's homes.

Over the last few months health and social care services have had to adapt and change to be able to continue delivering many of our critical services. As we begin to open up some of the services that were paused during the height of the pandemic we will need to continue to make sure the services we deliver are

safe and effective whilst we live with COVID-19.

Some of the changes that we have made, have had positive benefits that we can learn from and expand on. For example the adoption of [NHS Near Me](#) video appointments across Grampian has meant that we have been able to continue to deliver services but it is also a very useful tool for an area like Grampian which is largely rural.

Living with COVID-19 will mean that the health & social care services you need may have to be delivered differently to ensure everyone's safety. Operation Home 1st will mean that across the area more services will be delivered in your own home or closer to your home.

As we progress with the roll-out of Operation Home 1st we will keep you informed about new services and changes in your area. So keep a look out in your inbox!

Many thanks

The Operation Home 1st Steering Group

Operation Home 1st Principles

Together we have set out a series of principles to help us deliver on our ambitious plans and to help you understand what Operation Home 1st means, these are:

- We will adopt a principle of 'home first' for all care
- We will have a greater focus on better, evidence based, outcomes for our patients.
- We will remain flexible and agile so that, should there be a surge in demand we are ready to respond.
- We will maximise digital solutions wherever we can.
- We will look at the whole person, their circumstances and supports when deciding on whether admission to hospital is required.
- We will deliver on the strategic aims of the three Integration Joint Boards (IJBs) and the NHS Grampian Board.
- We will work within the constraints of physical distancing and the needs of our 'shielded' population.
- We will work as a whole system.



We want to know what you think about our principles for Operation Home 1st, so that we can include your feedback in the roll-out of the project. Please fill in this [short survey](#) or email us at integration@aberdeenshire.gov.uk

Our emailing address is:

integration@aberdeenshire.gov.uk

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Working together to stay well at home



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